

March 23, 2011

Attention:

Chairman Thomas B Getz

Commissioner Clifton C Below

Commissioner Amy Ignatius

Executive Director Debra Howland

I am writing in regard to DW 10-306 requesting an increase in rates for Lakeland Management Co, which is my provider.

I live in Briarcrest Estates in Belmont Nh. Most of Briarcrest is fortunate enough to be in Laconia. On my own street, there are only 3 houses that are in Belmont.

My water rates right now, and for the last 10 years, have been 3 times higher then that of the Laconia residents. I pay an average of \$180-\$200 quarterly, while my neighbors pay \$60 quarterly.

If I understand correctly, with the new rate, my base bill, without any water consumption will be \$160 quarterly. My water bill right now, is my highest utility bill. Even with the high price of oil!

I have only 2 people living here. It has been a struggle paying at the present rate. We have had no Cost of living raise for the past 2 years. I only hope that if we do get one in the future that it would be 84%.

In this economy what could possibly justify an 84% increase?

Mr Crenshaw may have been in the water business for fifteen years as he said, but he has only had Lakeland for the past few years.

When I first moved here in June of 2000, at least the quality of the water was good.

Ever since Wade Crenshaw bought the water company I have had nothing but problems with leaks and the replacement of 2 water heaters from corrosion. The sewage smell in the summer for the last 2 years has been deplorable. Complaints to Mr Crenshaw fall on deaf ears. I will not drink the water.

I had a family emergency 2 years ago and while I was away, my toilet tank was running and I am

still paying for that on a credit card. The total for that bill was \$1500.

In January of this year my bill went up by an additional \$100. Because of the increase, we investigated and found a small leak under the house.

In the summer, it is quite evident which houses are in Belmont. The one's with the brown lawns.

Besides the extreme financial hardship, the values of our homes in Belmont have decreased. Not only because of the economy, but because of the price of our water.

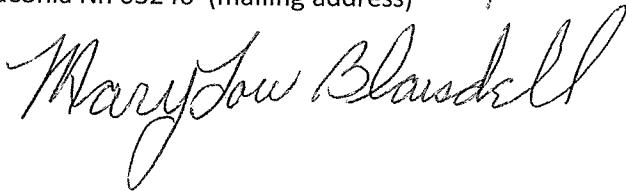
If Mr. Crenshaw is not making a profit with the present extreme rates, he should get out of the business. It is a hard time for everyone in this economy and he should not be allowed to pass his burden and financial woes to his customers.

I Thank You for your time and consideration concerning this matter.

MaryLou Blaisdell

642 Benton Dr.

Laconia Nh 03246 (mailing address)

A handwritten signature in cursive script that reads "MaryLou Blaisdell". The signature is written in black ink and is positioned below the typed name and address.